

Office Intro™ is affordable but effective call logging, reporting and call accounting software solution for telephone systems. Part of the Office Solutions™ range of modular business software, providing business intelligence to instantly bring results and performance information to your business.

Email and the web may now be established business channels; however phone communication is still the number one method of business communication for virtually every business. The web has directly and indirectly increased business telephone communication. The net result of these changes means it is even more critical for all businesses to be able to easily and efficiently monitor and report on telephone system performance.

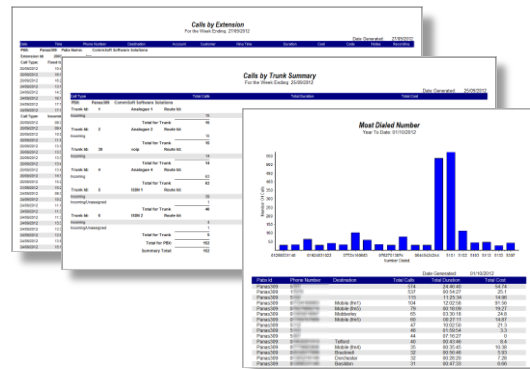
Compatibility:

- All Telephone Systems with a data output (Call for further Details)

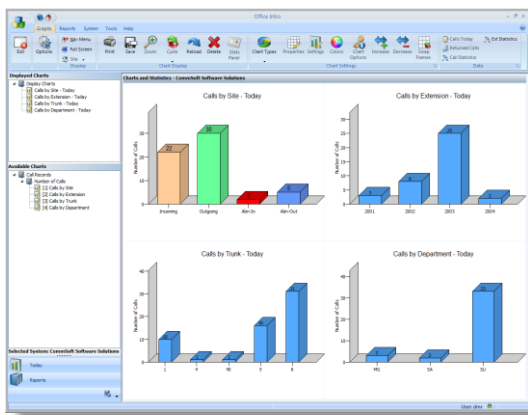
Do you know?

- How many calls are you answering?
- How quickly are you answering calls?
- Who is answering /making the most calls?
- How many calls are not being answered?
- How many calls are you making?
- When are your busy times?
- Is your advertising and marketing working?
- Do you have enough lines?
- Which customers are calling you and how often?
- How much are you spending calling each customer?

Report



Today Page



After salaries, overall communication costs are the largest single office expense. These costs are usually unmanaged, increasing and out of control. Without accurate call information how can you manage the costs of your business?

Want to expand or add functionality, no problem simply add additional extension capacity or features by license.

All Office Solutions™ products run from a common MS SQL database, simply add the specific functionality as and when it is needed, by expanding licensing or adding specific product applications preserving and expanding any existing data.

Office Intro™ is the ultimate entry level communications analysis & reporting solution, offering, ease of use and powerful market-leading technology.

Contact your CommSoft RMS dealer or get more information from:

USA and Canada
 T: +1 919 586 7300
 E: sales@commsoft-rms.com
 W: www.commsoft-rms.com

UK and Europe
 T: +44 (0) 3330 121 121
 E: uksales@commsoft-rms.com
 W: www.phoneofficesolutions.co.uk

Australia, NZ and APAC
 T: +61 (0) 7 5495 8846
 E: sales@commsoft-rms.com
 W: www.commsoft-rms.com