

## Call Accounting Software

Office Xpress™ is a telephony management and reporting solution that gives companies the ability to track and control telephone usage throughout their organisation. Extensions, trunks, and departments can be monitored and reported on, helping management make informed decisions. Simply load the software onto a PC or Server and connect to the SMDR port (via RS232, USB, TAPI or LAN) of the phone system to start collecting data about all the calls in and out of your system

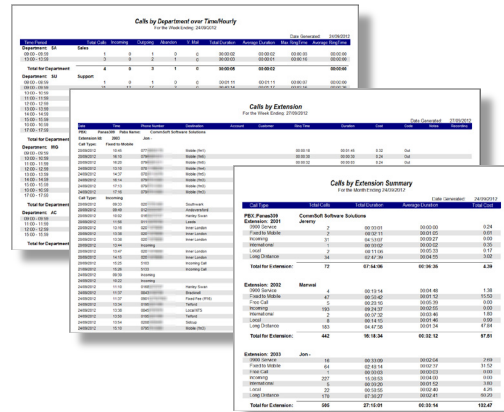
### Compatibility:

- All Telephone Systems with a data output (Call for further Details)

### Features

- Unlimited client licenses
- Personalised today screen by login
- Full call management reporting
- Wide range of reports
- Ideal for any business phone system
- Microsoft Outlook look and feel
- Single & Multi-site reporting
- Built in alarms
- Integration of audio call recording files
- Simple on-line software registration
- Easy to install and maintain
- Manufacturer support, design & integration
- Easy upgrade path to Office Pro or Office Voice recorder

### Reports



### Today Page



### No Reporting? How do you manage?

After salaries, overall communication costs are the largest single office expense. These costs are usually unmanaged, increasing and out of control. Without accurate call information how can you manage the costs of your business?

- How many non-business related calls are being made every day?
- Do you have enough lines?
- Do your callers ever get an engaged tone?
- Are you missing calls / business?
- Do you have enough cover at lunchtime?
- How many customers does your company aggravate, or worse lose, through abandoned calls and unacceptable ring times?
- Which department or individual incurs the majority of these costs?
- What time of day are your phones most / least busy?
- Is your advertising working?

**Office Xpress™ is the ultimate communications management system, offering maturity, stability, ease of use and powerful market-leading technology**

**Contact your CommSoft RMS dealer or get more information from:**

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