

Office Intro™ is cost effective, call logging, accounting and reporting software for telephone systems, providing vital telephone usage information. This valuable business data and intelligence can provide average savings of up to 15% on call costs as well as associated savings in staff time on calls.

Office Solutions Version 9.0 provides a choice of Microsoft or Google interface themes and styles providing an easy to use and familiar desktop environment.

The Today Page has four chart areas displaying Calls by Site, Extension, Trunk (Line) and Calls by Department (Groups of Extensions), which provides a graphical view of how the telephone system and business is performing throughout the day. Manual and automatic scheduled historic reporting provides accurate analysis of call traffic for inbound, outbound calls, account codes, trunks (lines), DID / DDI numbers, extensions and departments.

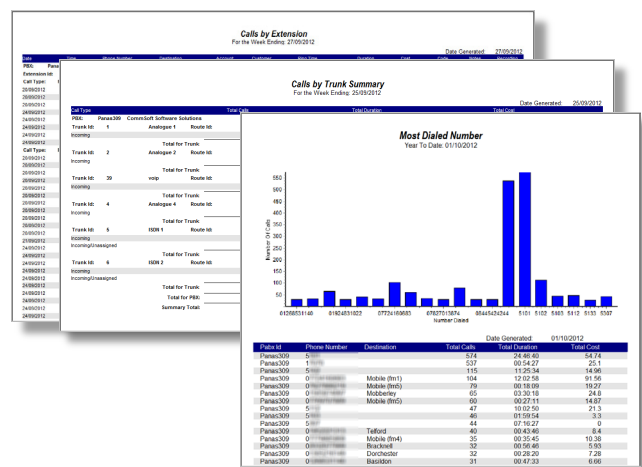
Compatibility:

All Telephone Systems with an SMDR/CDR data output (Call for further Details)

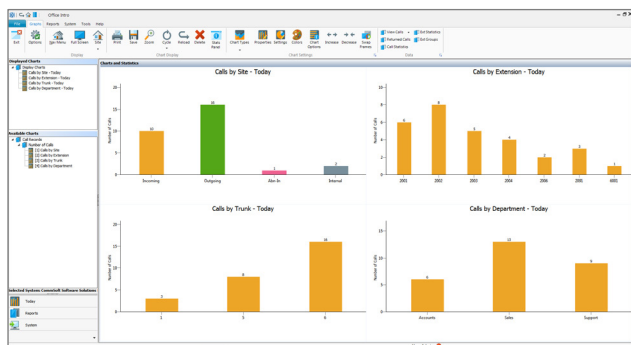
Do you know?

- How many calls are you answering?
- How quickly are you answering calls?
- Who is answering /making the most calls?
- How many calls are not being answered?
- How many calls are you making?
- When are your busy times?
- Is your advertising & marketing working?
- Do you have enough lines?
- Which customers are calling & how often?
- How much are you spending calling each customer?

Reporting



Today Page Graphs



After salaries, overall communication costs are the largest single office expense. Without accurate call information how can you manage the costs of your business?

Expand or add functionality? No problem, simply add additional extension capacity and or features by license & software components.

Office Intro is part of the Office Solutions for Business range of modular integrated software solutions specifically developed for managing your business communications.

Office Intro™ is the ultimate entry level communications analysis & reporting solution, offering, ease of use and powerful market-leading technology

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