



Compact Secure Recording

Encrypted 247 telephone system voice recording with integrated call reporting ensures regulatory compliance, dispute resolution, ability to monitor and train staff whilst increasing and maintaining business performance.

Office Voice Compact is part of the Office Solutions Version 9.0 range of business software solutions, with a choice of Microsoft or Google interface themes and styles providing an easy to use and familiar desktop environment.

Flexible and Complete Solution

Available as USB recorder module / PCI card and software or as a complete turnkey solution with pre-installed software on application server PC. Both options can have client software installed on any networked PC. Specifically designed for small and medium sized businesses that need to record calls for regulatory compliance, to aid dispute resolution, improve operational performance and to protect your organisation and employees.

Office Voice Compact allows you to:

- Easily search for and playback any call recording
- Send recordings by email
- Stamp recordings with a star rating
- Add notes & bookmarks to recordings
- Secure 128 bit encrypted recordings
- FSA and PCI compliant
- Manual or automatic pause/resume recording
- Scheduled on-site or off-site archiving
- Includes business Call Reporting

Channel	Name	State	Listening	Number	Duration	Last Call	DDI	Record
0	Channel 0	Idle		0141	00:01:39	08/08/2016 12:48	866920	ON
1	Channel 1	Idle		0125	00:00:36	08/08/2016 13:25		ON
2	Channel 2	Idle		8005	00:00:24	05/09/2016 17:04:50		ON
3	Channel 3	Idle						ON
4	Channel 4	Idle						ON
5	Channel 5	Idle						ON
6	Channel 6	Idle						ON
7	Channel 7	Idle						ON
8	Channel 8	Idle						ON
9	Channel 9	Idle						ON
10	Channel 10	Idle						ON
11	Channel 11	Idle		0207	00:00:17	05/09/2016 16:10	866922	ON
12	Channel 12	Idle			00:01:28	05/09/2016 16:49		ON
13	Channel 13	Idle						ON
14	Channel 14	Idle						ON
15	Channel 15	Idle						ON

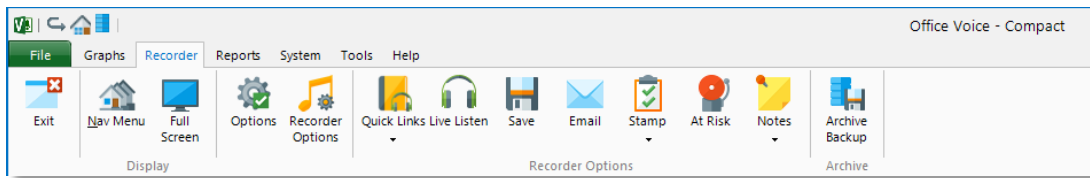
Notes	Accessed	MagID	Date/Time	Person	Extn	Phone Number	Destination	Duration (sec)	Extensions	Direction	Channel ID	File Path	Rating
		9901	04/09/2016 09:39:37	Jeremy -	2001	01142	Sheffield	00:01:07	2001	In	0	\\COMMSOFTDEMO\C\$\Program Files (x86)\RMST\CALLManager\bin\record	
		9970	05/08/2016 13:28:14	Jeremy -	2001	01142	Sheffield	00:06:16	2001	In	0	\\COMMSOFTDEMO\C\$\Program Files (x86)\RMST\CALLManager\bin\record	
		9942	05/08/2016 12:30:00	Manwai -	2002	01142	Sheffield	00:08:11	2002	In	0	\\COMMSOFTDEMO\C\$\Program Files (x86)\RMST\CALLManager\bin\record	
		10002	08/08/2016 12:48:59	Manwai -	2002	01411	Glasgow	00:01:39	2002	In	0	\\COMMSOFTDEMO\C\$\Program Files (x86)\RMST\CALLManager\bin\record	
		10000	08/08/2016 12:26:03	Jan -	2003	01411	Glasgow	00:01:26	2003	In	0	\\COMMSOFTDEMO\C\$\Program Files (x86)\RMST\CALLManager\bin\record	
		9999	08/08/2016 12:21:30	Jan -	2003	01411	Glasgow	00:01:13	2003	In	0	\\COMMSOFTDEMO\C\$\Program Files (x86)\RMST\CALLManager\bin\record	
		9896	03/08/2016 16:39:29	Manwai -	2002	01600	Norwich	00:00:23	2002	In	0	\\COMMSOFTDEMO\C\$\Program Files (x86)\RMST\CALLManager\bin\record	
		9894	03/08/2016 16:39:14	Manwai -	2002	01600	Norwich	00:00:09	2002	In	0	\\COMMSOFTDEMO\C\$\Program Files (x86)\RMST\CALLManager\bin\record	
		9893	03/08/2016 16:38:46	Manwai -	2002	01600	Norwich	00:00:06	2002	In	0	\\COMMSOFTDEMO\C\$\Program Files (x86)\RMST\CALLManager\bin\record	
		9892	03/08/2016 16:38:01	Manwai -	2002	01600	Norwich	00:00:26	2002	In	0	\\COMMSOFTDEMO\C\$\Program Files (x86)\RMST\CALLManager\bin\record	
		9994	08/08/2016 11:35:40	Manwai -	2002	01616	Manchester	00:00:14	2002	In	0	\\COMMSOFTDEMO\C\$\Program Files (x86)\RMST\CALLManager\bin\record	
		9993	08/08/2016 10:27:12	Jan -	2003	02083	Sidcup	00:02:55	2003	In	0	\\COMMSOFTDEMO\C\$\Program Files (x86)\RMST\CALLManager\bin\record	

Efficiently and Easily Manage Recordings

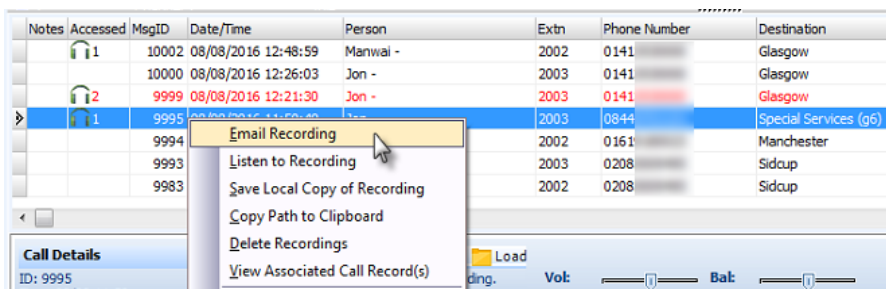
Office Voice compact will record every conversation on your telephone system. It has an MS SQL database for fast, scalable and efficient retrieval and playback. Each recording is tagged with extension details of who made or received the call, where the call was made to or from, the duration, the line and DDI/DID number that was used.

Effective and Familiar Environment

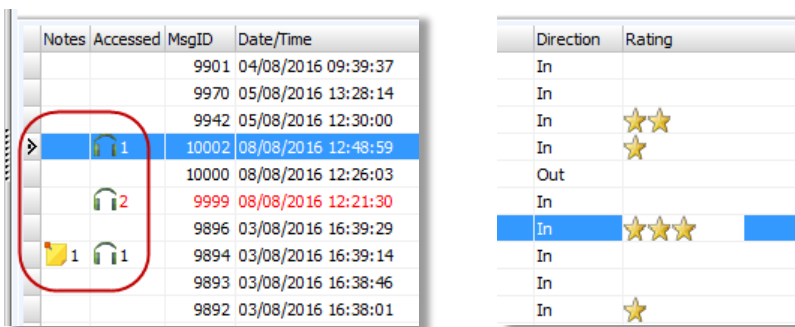
Office Voice Compact has a selectable MS Office or Google look and feel, with clear ribbon menus and simple but powerful and flexible search facilities, allowing you to easily locate any recording. You can add notes, bookmark, and star rate and email copies of recordings. Recordings are encrypted for safe tamperproof storage on a PC application server allowing client software to be installed on any networked PC's. Password; user and administrator logon ensures appropriate, controlled and safe access to recordings. Recordings are written to hard disk with scheduled or manual archiving on a networked server (NAS) device or portable media locally or in cloud storage.



Clear and familiar ribbon controls



Email recordings from ribbon menu or right click recording



Add & read notes for recordings, see if and how many times recordings have been accessed

Set a star rating for recordings

Why do you need to record calls?

Office Voice Compact is the definitive way to generate permanent records of transactions over your telephone system. Also with the ability to monitor and capture information live as the call is happening, which builds a high-value means to understand how your organisation records data, its accuracy and above all, a way to correct problems quickly and effectively.

Affordable and Cost Effective

Small and medium businesses, branch offices have many of the same call recording requirements of larger organizations and enterprises. Traditionally, smaller businesses have had to compromise capabilities, capacity or quality of recording equipment as the solutions and facilities needed are extremely cost prohibitive. Office Voice Compact offers a very cost effective comprehensive easy-to-use, install and manage solution. Specifically built for small and medium size businesses Voice Compact has the ability to easily expand both in capacity and features as your business grows.

Office Voice Compact™ is the professional voice recording solution, cost effectively improving and maintain business performance.

Contact your CommSoft RMS dealer or get more information from:

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